



QUANTUM IMAGING  
Excellence in Imaging

# Warranty & Return Policy

THIS WARRANTY APPLIES ONLY TO EQUIPMENT PURCHASED IN THE UNITED STATES

## Warranty Time Period

Quantum Imaging warrants standard camera products and their accessories to be free from defects in both materials and workmanship for 6 months from the date of purchase.

## Warranty Repair Coverage

If this equipment does not function properly during the warranty period due to defects in either materials or workmanship, Quantum Imaging will, at its option, either repair or replace the equipment without charge, subject to the conditions and limitations stated herein. Such repair service will include all labor as well as any necessary adjustments and/or replacement parts.

If replacement parts are used in making repairs, these parts may be remanufactured, or may contain remanufactured materials. If it is necessary to replace the entire system, it may be replaced with a remanufactured system. If it should become necessary to repair or replace a defective system, the provisions of this warranty shall apply to the repaired or replaced system until the end of the 6 month warranty period.

## Limitations of Warranty

As a condition of warranty service, before sending in your unit for repair, you must first contact Quantum Imaging for return authorization and instructions.

This warranty may become null and void if, you fail to pack return products properly. When returning a Quantum Imaging product for repair, the unit shall be packed in its original packing materials in a manner which prevents damage to the product during shipping. If the original packaging has been discarded or is not available, packing will be at the owner's expense.

Quantum Imaging makes no other warranties, express or implied, including the implied warranties of merchantability and fitness for a particular purpose. Repair or replacement without charge are Quantum Imaging's only obligation under this warranty. Quantum Imaging will not be responsible for any consequential or incidental damages resulting from the purchase, use, or improper functioning of this equipment even if the loss or damage is caused by the negligence or other fault of Quantum Imaging. Such damages for which Quantum Imaging will not be responsible include, but are not limited to, loss of revenue or profit, downtime costs, loss of use of the equipment, cost of any substitute equipment, facilities or services, or claims of your Customers for such damages.

## Outside the United States

In countries other than the United States, the terms of this warranty may be different. Unless a specific Quantum Imaging warranty is communicated to the purchaser in writing Quantum Imaging, no other warranty or liability exists beyond the information contained above, even though defect, damage or loss may be caused by negligence or other act.